The word "dreame" is the abbreviation of Dreame Technology Co., Ltd. and its subsidiaries in China. It is the transliteration of the company's Chinese name " 追觅 ", which means striving for excellence in every endeavor and reflects the company's vision of continuous pursuit, exploration and search in technology.

For more support, contact us via https://global.dreametech.com
Manufactured by: Dreame Trading (Tianjin) Co., Ltd.
Made in China

EU-A01

MOVA S20 Ultra

Robot Vacuum and Mop
with Auto-Empty and Mop Self-Cleaning
User Manual

The illustrations in this manual are for reference only. Please refer to the actual product.

DREAME | MOVA

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Safety Information

To avoid electric shock, fire or injury caused by improper use of the appliance, please read the user manual carefully before using the appliance and keep it for future reference.

Usage Restrictions

- This product should not be used by children younger than 8 years old nor persons with physical, sensory, intellectual deficiencies, or limited experience or knowledge without the supervision of a parent or guardian to ensure safe operation and to avoid any risks. Cleaning and maintenance shall not be performed by children without supervision.
- The appliance is only to be used with the power supply unit provided with the appliance.
- This appliance contains batteries that are only replaceable by skilled persons.
- Clear the area to be cleaned. Children shall not play with the appliance. Ensure children and pets are kept at a safe distance from the robot while it is operating.
- Do not install, charge or use the appliance in the bathrooms or around the pools.
- This product is for floor cleaning in a home environment only. Do not use it outdoors, on non-floor surfaces, or in a commercial or industrial setting.
- Ensure that the appliance operates correctly in a proper environment. Otherwise, do not use the appliance.
- If the power cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.
- Do not use the robot in an area suspended above ground level without a protective barrier.

Safety Information

Usage Restrictions

- Do not place the robot upside down. Do not use the LDS cover, robot cover, or bumper as a handle for the robot.
- Use the robot in environments with an ambient temperature above 0°C and below 40°C. Make sure there is no liquid or sticky substance on the floor.
- To prevent damage or harm from dragging, clear any loose objects from the floor, and remove cables or power cords on the cleaning path before operating the appliance.
- Remove fragile or small items from the floor to prevent the robot from bumping into and damaging them.
- Keep hair, fingers, and other body parts away from the suction opening of the robots.
- Keep the cleaning tool out of reach of children.
- Do not operate the appliance in a room where an infant or child is sleeping.
- Do not place children, pets, or any item on top of the robot regardless of whether it is stationary or moving.
- Only clean water and the officially-approved cleaning solution can be added to the clean water tank. Do not add any other liquid such as alcohol or disinfectant. The ratio of the cleaning solution to clean water can be checked on the cleaning solution bottle. Keep the cleaning solution out of reach of children.
- Do not use the robot to clean any burning objects. Do not use the robot to pick up flammable or combustible liquids, corrosive gases, or undiluted acids or solvents.

Safety Information

Usage Restrictions

- Do not vacuum hard or sharp objects. Do not use the appliance to pick up objects such as stones, large pieces of paper or any item that may clog the appliance.
- Plug must be removed from the socket-outlet before cleaning or maintaining the appliance.
- Do not wipe the robot or the base station with a wet cloth or rinse them with any liquid. After cleaning washable parts, fully dry the parts before reinstalling and using them.
- Please use this product in accordance with the instructions in the User Manual. Users are responsible for any loss or damage that arise from improper use of this product.

Batteries and Charging

- Do not use any third-party battery or base station. The robot can only be used with the model RCME0101 base station.
- Do not attempt to disassemble, repair, or modify the battery or the base station on your own.
- Do not place the base station near a heat source.
- Do not use a wet cloth or wet hands to wipe or clean the base station's charging contacts.
- Do not improperly dispose of old batteries. Unneeded batteries should be discarded at an appropriate recycling facility.

Safety Information

Batteries and Charging

- If the power cord becomes damaged or broken, stop using it immediately and contact after-sales service.
- Make sure the robot is turned off when being transported and kept in its original packaging if possible.
- If the robot will not be used for an extended period of time, fully charge it, then turn it off and store it in a cool, dry place. Recharge the robot at least once every 3 months to avoid over-discharging the battery.

Laser Safety Information

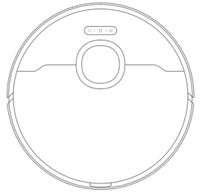
- The laser sensor in this product meets the IEC 60825-1:2014/EN 60825-1:2014/A11:2021 Standard for Class 1 laser products. Please avoid direct eye contact with it during use.

CLASS 1 LASER PRODUCT
CONSUMER LASER PRODUCT
EN 50689:2021

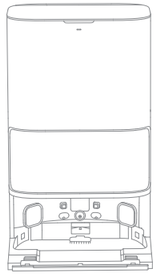
Hereby, Dreame Trading (Tianjin)Co., Ltd. declares that the radio equipment type RLM71CE is in compliance with Directive 2014/53/EU.
The full text of the EU declaration of conformity is available at the following internet address: https://global.dreametech.com
For detailed e-manual, please go to https://global.dreametech.com/pages/user-manuals-and-faqs

Product Overview

Package Contents



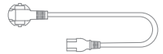
Robot



Base Station

Other Accessories

Side Brush



Power Cord

Cleaning Solution

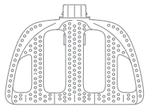
Auto-Detergent Compartment
(pre-installed)

User Manual

Mop Pad
(pre-installed)

Dust Bag × 2
(1 pre-installed)

Cleaning Tool

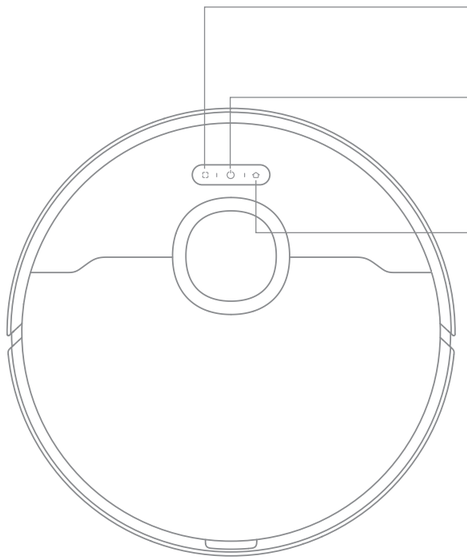


Washboard

Base Station Ramp Extension Plate

Product Overview

Robot



Spot Cleaning Button
- Press to start spot cleaning

Power / Clean Button
- Press and hold for 3 seconds to turn on or off
- Press to start cleaning after the robot is turned on

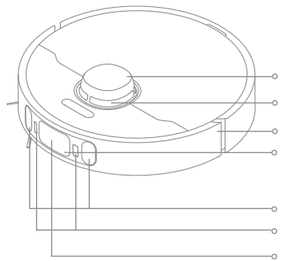
Dock Button
- Press to send the robot back to the base station
- Press and hold for 3 seconds to disable Child Lock

Status Indicator
- Solid White: Cleaning or cleanup completed
- Breathing White: Charging (not low battery)
- Solid Orange: Standby at low battery or paused at low battery
- Breathing Orange: Charging (low battery)
- Blinking Orange: Error

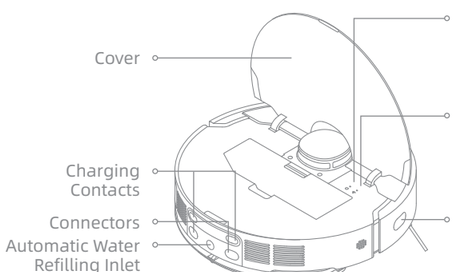
Note:
- Press any button on the robot to pause while the robot is cleaning or returning to charge.
- Child Lock can be enabled/disabled through the Dreamehome App.

Product Overview

Robot and Sensors

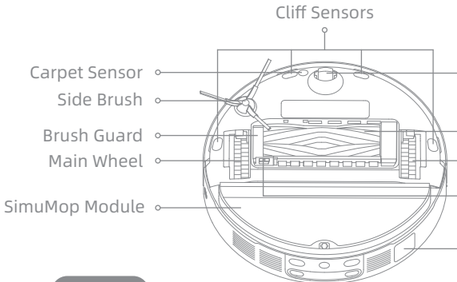


LDS Cover
Laser Distance Sensor (LDS)
Bumper
Camera Indicator
(The camera indicator will light up when the camera is activated)
3D Dual-Line Laser Sensors
LED Auxiliary Lights
AI HD Camera



Cover
Reset Button
- Press and hold for 3 seconds to restore to factory settings

Wi-Fi Indicator
Charging Contacts
Connectors
Automatic Water Refilling Inlet
Edge Sensor

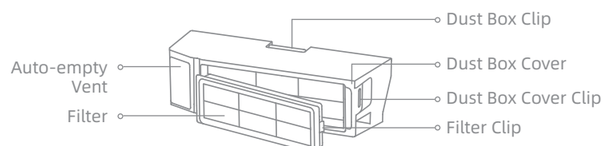


Cliff Sensors
Carpet Sensor
Side Brush
Brush Guard
Main Wheel
SimuMop Module
Omnidirectional Wheel
Main Brushes
Main Wheel
Brush Guard Clip
Auto-empty Vent

Mop Pad

Mop Pad Attachment Area

Dust Box



Dust Box Clip
Dust Box Cover
Dust Box Cover Clip
Filter Clip
Auto-empty Vent
Filter